

Privacy Policy

1 . Handling of personal information

Akanbus Trading Co.Ltd recognizes the importance of personal information and, in order to thoroughly protect it, we will disclose our personal information handling policy and strive to protect it.

2 . About the purpose of using personal information

We will use the personal information provided by you to contact you and, if necessary, arrange for the provision of services by carriers, accommodation operators, and other vendors, depending on the travel and accommodations you have purchased.

In addition to the above, the Company and its group companies may use your personal information for the following purposes.

1. Information on products, services, and campaigns of our company and affiliated companies.
2. Request for opinions and impressions after joining the trip.
3. Request for questionnaire.
4. Provision of special services
5. Preparation of statistical data.

3 . Furnishing of Personal Information to Third Parties

In the case of outsourcing some of our operations to other companies handling personal information, we will request and supervise such contractors to handle the relevant personal information in the same proper manner as handled in our company.

We will provide the customer's name, gender, age, address, telephone number or e-mail address, and passport number by electronic means, etc., to the extent necessary for arranging travel services applied by you, to the admission point, transportation, accommodation, and arrangement agencies, etc. We will not be liable for any loss or damage arising from the use of this information.

4 . Provision of Personal Information to the Company

If we are unable to obtain your consent to collect your personal information, we may not be able to conclude a contract with you. In addition, we may not be able to make the arrangements requested by you if we are unable to obtain consent.

5. The Shared Use of Personal Information

Of the personal data held by the Company, the Company may share with its group companies the minimum scope of personal data necessary to contact the customer, such as name, address, telephone number, or e-mail address. Our group companies may use this information to provide business information, information on events, etc., and to send purchased products. The group companies that share the information are as follows:

Akan Bus Co. Ltd 191-208 Aikoku, Kushiro City, Hokkaido

6. Disclosure and correction of personal information

In the case where any customer requests our company to disclose and/or correct personal information that has been kept by our company and which belongs to such customer, we will respond appropriately in accordance with laws and ordinances on protection of personal information, and other social norms. We will respond in good faith to any and all complaints or consultation requests regarding personal information that has been kept by our company.

7. Disclaimer

The Company does not guarantee the reliability or safety of the information contained in this website, and shall not be liable for any damages arising from the use of this website or the information contained herein.

The Company reserves the right to change or delete information on this site, or suspend or discontinue operation of this site without notice. We ask for your understanding in advance.