

Act on Specified Commercial Transactions - Legal Disclosure

Business Operator	Kushiro Trek & Guide
Travel Agency Registration Number	None
Representative	Noriko Tateya
Address	4-26 Horikawa-cho, Kushiro, Hokkaido, Japan
Contact	Please contact us at the phone number or email address below.
Tel	090-7650-2659
Telephone Hours	9:00-17:00
Email	tateya@trek-guide.com
Website	https://trek-guide.com/en/home/
Product Price	Prices differ according to the product. Please refer to the individual product pages for pricing.
Postage and Handling Fee	None
Additional Fees	Telecommunication costs required for internet connection will apply.
Product Delivery Timing	Your reservation will be confirmed once payment has been completed and we have processed your booking. The tour will be provided on the date and at the time confirmed in your reservation. Please refer to each tour page for further details.
Payment Method	Credit card payment

Payment Method and Timing	Credit Card Payment: Payment is made at the time of reservation. Please ask your credit card company for the billing date.
Regarding Reservation Changes	If you would like to make any changes to your reservation, please contact us by email or phone.
Availability Period and Booking Limits	The availability period and booking limits differ by product and plan. Please refer to the individual product pages for this information.
Cancellations	-For cancellations, please contact us by email or phone. -For cancellation fees and other stipulations, please refer to the cancellation policy noted on each product page.
Other	In the event of any dispute arising between the customer and Kushiro Trek & Guide, the Kushiro District Court shall have exclusive jurisdiction as the court of first instance, to the extent permitted by applicable law.