

Cancellation Policy

2026.10.19

If you would like to cancel after your reservation is confirmed, the following cancellation fees will apply based on the total reservation fee.

From 7 days before to 4 days before	25%
From 3 days before to 2 days before	50%
A day before your reserved date	75%
Before the start time on your reserved date	100%
After the start time / No-show	100%

【Contact Information】

TEL: 090-4735-4782

I may not be able to answer the phone while guiding a tour, so email is the most reliable way to reach me.

EMAIL: tateya@trek-guide.com

Business hours : 9:00~17:00